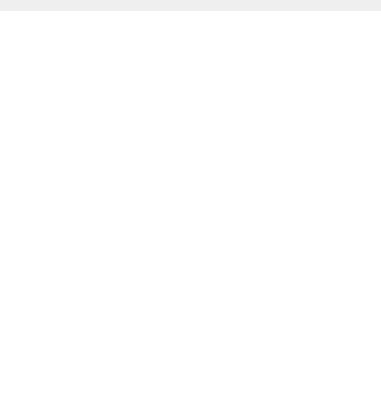# ΛVoyatek

Even Better: By the Numbers

The outcomes we delivered for our clients and the people they serve in 2023.

$35M

IN NEW REVENUE

As part of its air pollution control efforts, the California Air Resources Board (CARB) is rolling out a comprehensive heavy-duty vehicle inspection and maintenance Clean Truck Check (HD I/M) program. In support of this initiative, Voyatek implemented a system for truck and fleet owners to register their vehicles and pay fees through an easy-to-use online portal. When fully implemented, the program will provide significant reductions in smog-forming and carcinogenic toxic air pollution necessary to achieve federal air quality mandates and healthy air in California's communities.

The CARB portal is expected to serve over 1 million vehicles and generate $35M in annual revenue for California in the first year alone.

21.6%
DECREASE IN THE AVERAGE NUMBER OF DAYS MISSING

Voyatek partnered with Virginia Department of Criminal Justice Services (DCJS) to launch VAST, the Virginia Analysis System for Trafficking, in July of 2022. VAST arms state policymakers, law enforcement personnel, and community leaders with actionable intelligence related to human trafficking within the Commonwealth.

VAST's Missing Child dashboard provides visibility into missing children cases and allows users to monitor fluctuations in the number of missing children across different locations, identifying trends and quantifying patterns. The platform also produces a daily report of missing children, which enables government personnel to quickly identify the most recent activity and respond accordingly.

The impact of this near real-time data has been significant:

During the data collection period immediately preceding the launch of VAST (March through July 2022), the average number of days missing was 53.36. During the corresponding period in 2023, the average was 42.06 days, representing a 21.6 percent decrease in recovery time.

"VAST utilizes advanced analytics and an intuitive interface, and has pre-built visualizations that help users and policymakers without a background in data analytics understand and create reports and answer questions. The data sharing helps us see a holistic picture and a real view of what is going on and what people are dealing with in their communities."

-Angella Alvernaz, State Trafficking Response Coordinator for Virginia DCJS

SUPPORTING DATA-DRIVEN RELEASE DECISIONS

Voyatek successfully integrated county judicial data and created powerful new dashboards for the Judicial Council of California (JCC) to support risk-based released decisions, a key element of the state's commitment to reducing reliance on money bail. With a risk-based approach, decisions about whether arrestees should remain in jail before trial are based on their likelihood of returning to court and the potential risk to public safety, not their ability to pay bail.

The comprehensive data and easy-to-use dashboards help ensure safe, data-driven, and timely risk assessments for nonviolent, non-serious felonies and misdemeanors.

In July of 2023, a Judicial Council of California report showed that "risk-based release decisions that are not reliant on money bail result in increased public safety – a 5.8% decrease in rearrest/rebooking for misdemeanors and a 2.4% decrease in rearrest/rebooking for felonies. In other words, risk-based decision making did not result in more crime committed by those who were released; nor did it decrease the likelihood that those released would return to court."

"Risk-based release decisions that are not reliant on money bail result in **a 5.8% decrease in rearrest/rebooking** for misdemeanors and a **2.4% decrease in rearrest/rebooking** for felonies."

4.7M MEALS PER MONTH
REIMBURSED FOR CARE PROVIDERS ACROSS NORTH CAROLINA

Earlier this year, Voyatek successfully implemented its Child Nutrition Program management system for North Carolina's Child and Adult Care Food Program. The system supports over 600 care providers and reimburses them for 4.7 million meals and snacks each month.

The solution is part of Voyatek's WIC and Nutrition practice. Our WIC products support programs across 13 states, 1 territory, and 10 tribal nations and serve 3 million WIC beneficiaries nationwide, nearly half of all WIC participants.

45%
OF WIC PARTICIPANTS ARE SERVED BY VOYATEK EVERY YEAR

23
WIC PROGRAMS USE VOYATEK: 13 STATES, 1 TERRITORY, AND 10 TRIBAL NATIONS

44,000

LOW-LEVEL CANNABIS POSSESSION CONVICTIONS EXPUNGED

In January of 2023, Voyatek computerized History (CCH) solution, **expunged the records of 44,000 Connecticut residents** with low-level cannabis possession convictions.

With traditional record expungement processes, individuals may not realize they are eligible for erasure, or they may lack the time, knowledge, and financial resources to initiate the process. Voyatek's solution ensures that eligible records are securely, automatically expunged. Now 44,000 Connecticut residents have more opportunities to get a fair-paying job, purchase a home, and contribute to their communities.

FIGHTING FRAUD AND PROTECTING TAXPAYER DOLLARS

GCOM and OnCore, now Voyatek first partnered in 2019 to transform tax operations for one of the largest states in the nation. Since then, we've helped that client achieve more than $500 million in benefits, with a goal of realizing $2 billion in benefits in the next three years.

Our merger brings together two teams with extensive tax-domain knowledge and records of excellence in public sector tax analytics. The strength of our combined expertise is evident in the outcomes we've delivered in 2023.

For example, the Arizona Department of Revenue (ADOR) relies on RevHub, our advanced tax analytics solution, for fraud detection and mitigation. RevHub has helped ADOR prevent $30 million in fraud this year.

In addition to our tax fraud solution, Arizona also leverages our Remote Seller platform to ensure tax revenue is collected from out-of-state merchants. Our 2023 goal was to bring in $8.7 million in remote seller tax revenue, but we far exceeded it. As of early December, we've brought in $14.7 million in revenue, bringing the cumulative total to $21.9 million. That's millions of dollars to help fund a wide range of public projects.

Our solutions also combat fraud at the federal level through our work with the IRS Office of Research, Applied Analytics, and Statistics. This year our solutions have prevented more than $140 million in fraudulent refunds that went undetected by legacy systems.

$30M
in fraud prevented for the Arizona Department of Revenue (ADOR)

$14.7M
in revenue collected from remote sellers for ADOR

$140M
in fraudulent refunds stopped for the IRS Office of Research, Applied Analytics, and Statistics

219,073 BIRTHS REGISTERED
BY VOYATEK'S VITAL RECORD SYSTEMS IN NYC & PENNSYLVANIA

Our Vital Records Management (VRM) solution is a modular, modern and secure system that enables seamless reporting, registration, processing, and analysis of all vital events (births, deaths, and spontaneous and induced terminations of pregnancy).

In 2023 alone, our systems were used to register **219,073 births** in New York City and Pennsylvania. Additionally, Voyatek's self-service kiosks, which allow residents to easily request vital records documents, processed **146,328 orders.** Our online portal processed an additional **370,517 orders.**

By leveraging our modernized platform, Pennsylvania and New York City can deliver timely, quality services to residents, employers, government staff, healthcare providers, and funeral home directors.

Here's to an
Even Better
2024

Λ Voyatek